

2023 ANNUAL CONFERENCE

In Piacit DELAWARE

Unleashing Our Imagination and Power to Solve Big Problems





Earl Sissell Vice President of Consulting DANA



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Andy Mox Manager





Communications in Uncertain Times

Patti Grimes, Executive Director, Joshua M. Freeman Foundation

Vikram Krishnamurthy, Executive Director, Delaware Center for Horticulture

Caitlyn Ridgley, Communications Manager, Delaware Center for Horticulture

Chelsea Warren, Director of Marketing, Joshua M. Freeman Foundation/ Freeman Arts Pavilion

Moderator: Patricia V Rivera, Chief Executive Officer, Hook PR & Marketing







Inspiring individuals and communities through the power of plants.

www.thedch.org







2012 WINTER-SPRING COMING EVENTS

at TheDCH.org or (302) 658-6262

GEVENTS JAN - FEB MAR - APR





People and Plants . Grow With Us

es

Backyard Composting Thursday, Mar. 29, 4 - 5:30 p.m.

(20) - WORKSHOP

(19) - CLASS

\$10/member, \$15/non-member Learn how leaves, kitchen scraps and garden trimmings can become garden gold. Master Composter Hetty Francke digs into the basics of composting with a step by step

"how to" and shows you a nearby compost demonstration site. April

nington. lobetich.

NEW! Flower Arrangement of the Month: ange or red

Spring Has Sprung! Wednesday, Apr. 11, 5:30 - 7 p.m. \$30/member, \$40/non-member

A hands-on workshop to create a beautiful spring arrangement of colorful flowers. Materials included.

"My Garden Collection" by Susan Conner

Show opening reception Friday, Apr. 13, 5:30 - 8 p.m.

Oil painting with subjects as near as Mt. Cuba, White Clay & Longwood, as far away as Innisfree Garden in Millbrook N.Y.

(22) - FAMILY

NEW! Go Green!

Saturday, Apr. 14, 10 – 11:30 a.m. \$30/member family, \$40/non-member family

Explore what it means to be green, organic & eco-friendly. Learn about natural resources, composting & decomposition, and decorate a recycling box to take home. Materials included. For families with children ages 4 - 10.

hands-on age, included.

ing. Learn

v Delaware

(23) - DAY TRIP

Susquehanna Wildflower Hike

Wednesday, Apr. 18, 8:30 a.m. - 3:30 p.m. \$20/member, \$27/non-member (Optional: \$6/lunch)

Join The DCH staff and volunteer Brenda Tunis for a 3 - 4 mile hike. Bring a picnic lunch, or enjoy our sandwichfixing supplies. Carpool (additional parking fees apply) or travel in TheDCH's 15-passenger van. Wear appropriate footwear. Space is limited: register by April 11.

(24) - CLASS

Sharing Nature with your Child Monday, Apr. 23, 5:30 – 7 p.m.

\$10/member, \$15/non-member

Emily Smith, TheDCH Education Coordinator, shares gardening projects for kids and shows how to make a yard child-friendly. If you're a parent, grandparent, nanny or teacher, get ideas to spark your child's interest in the outdoors.

#IMPACTDE2023

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to My Lessons

Arbor Day

The Delaware Center for Horticulture is pleased to present this curriculum on trees for 2nd grade students. It has been created using the **Next Generation Science** Standards and Project Learning Tree curriculum elements. It has been separated into four separate lessons, and can be done at your own pace.

















Lesson













Related lessons



Newton's 1st and 2nd laws Grade(s) 6-8





Lesson

For the President, All in a Day's .. Grade(s) 6-8









Enhancing climate resiliency and strengthening green career pathways

THE DELAWARE RIVER CLIMATE CORPS

The Delaware Center for Horticulture is proud to announce its participation in forming a new Delaware River Climate Corps (DRCC), a regional initiative led and supported by the William Penn Foundation and The Corps Network.

The DRCC is an initiative to enhance climate resiliency and strengthen green career pathways through expanding Corps programming within the Delaware River Watershed. This initiative spans Delaware, New Jersey, New York, and Pennsylvania. The DRCC recognizes the importance of building a workforce with the knowledge to address climate and sustainability issues, making the partnership a natural fit for the DCH Branches to Chances® and Public Landscapes Programs.

www.thedch.org















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Joshua M. Freeman **FOUNDATION**

Creating opportunities to elevate the human spirit.

freemanarts.org









Adaptability and Agility: Changes in Technology and Human Interaction



2019: The Freeman Stage



2020: Pods + Rebrand



2021: Freeman Arts Pavilion





Adaptability and Agility:

Changes in Technology and Human Interaction

- Remote Work
 - Changes and grows ways in which we communicate internally
 - Creates options for next generation of workforce and their needs from their employers
- Cyber Security
 - Technology shifts for ecommerce and giving
 - Creating transparent and educational communication for consumers to better understand how/why processes have changed



FULL LIST OF PERFORMANCE

Need to know info ahead of on-sale

- Arriving to the site early does not give you an advantage in the Queue. A prequeue will be active for anyone who arrives on the site before the public on-sale time.
- Once on-sale begins you will have to complete a reCAPTCHA before you are randomly placed in line. This is an added defense we've taken to deter bots and resellers.
- If you enter the site at the time of public on-sale your place in line is determined by the number of people who entered ahead of you.
- Please note, if you try to get on the site ahead of the public on-sale to log into your account, you will encounter the pre-queue. This is OK — you will be able to sign in upon checkout.

- Quick Tip: Be sure you have a stable WiFi connection, keep your browser window open until your order is confirmed. Do not refresh.
- This season we moved to mobile tickets. They do not need to be printed and can be shown on your phone upon arrival at the venue via the ticket email or by logging into your account on our website.
- If you would like printed tickets, please select "Will Call" as the delivery option upon checkout to pick them up at the Freeman Arts Pavilion Box Office.
- All orders that exceed the 8 ticket limit and/or are associated with the same name, email address, credit card or billing address will be automatically refunded.















Adaptability and Agility:

Changes in Technology and Human Interaction

- Safety
 - Increased signage within venue
 - Increased detail and information for venue policies
 - Developing easier to consume examples to ensure guests best understand the why and how we are keeping our visitors safe
- Rise in Incivility Rudeness
 - Face to face interactions of have changed when providing customer service
 - Immediacy, demand
 - Social media had empowered and entitled consumers
 - Created shifts in how we understand source information vs. opinion
 - Changes in community connection and interactions with each other within the audience











E-news March 2023



e early blooms of spring and continuing spring preparations in the DCH clandscapes. As we continue getting ready for spring, we're also airden volunteering opportunities. If you're interested in volunteering in ting a look at our other opportunities, please visit our calendar bere.

Check Out What We've Been Up To



We have officially licked off the 2023 season of Branches to Chances. Over the next few weeks, our 8 next traines will participate in classroom learning and hands-on experience working outside. Our first week will focus on onboarding, plant anatomy, safety, computer (lieracy, and plant processes like photosynthesis.

and Grounds pathers successes and plan for it. The program helps in Willington to nator garders on their owners are weeken group wom Nature Society, the Power & Light, life Federation Midlife Federation Mid-



oming Events You Don't Want To Miss



Winter Tree ID Walk March 4th, 10 - 11:30am

Join our Community Forester, Heather Triantich, in learning how to confidently identify urban trees throughout the season. We will start with a brief, indoor fecture falking about parts of a tree and identification fechniques, followed by an outdoor, a died heir of Chi. Innes.



E-news April 2023



We're gearing up for an eventful Aprill In honor of Earth Day and Arbor Day this month, our team will be planting over 60 trees throughout Wilmington. Celebrate these holidays by joining us for our Low-Cost Tree Sale on April, 8th to plant your own tree, or visit our gardens to enjoy spring blooms.

Check Out What We've Been Up To

Volunteer Opportunities are Open!

Help us in the DCH gardens on Wednesdays time Ba.m. - 12p.m. now through the and of October. We welcome all levels of gardeners (and non-gardeners) to land a hand. We also have a violet planting on Arbor day, and we need volunteer help!

Sign Up





The Branches to Chances program is nearing the finish line with three more weeks to go. This week, the team toured Charticleer Gardens where they learned how to appmach designing a garden space including timing for planting flowers and timming grasses to showcase blooms. They also learned how Chanticleer works towards minimizing their environmental impact by using natural herbicides, recycling plant material into compost, and making the switch to electric landscaping tools and golf carts.

Upcoming Events You Don't Want To Miss



Trees for Change Low-Cost Tree Sale April 8th, 10am - 1pm Rain or Shine

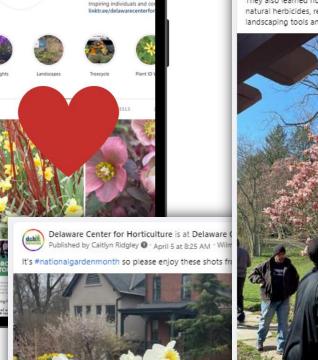
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Delaware Center for Horticulture is at Chanticleer Garden.

Published by Caittyn Ridgley O - April 6 at 10:02 AM · Wayne, PA · O

The Branches to Chances O program is nearing the finish line with three more weeks to go. This week, the team toured Chanticleer Garden where they learned how to approach designing a garden space including timing for planting flowers and trimming grasses to showcase blooms.

They also learned how Chanticleer works towards minimizing their environmental impact by using the switch to electric insturae/deburgers.

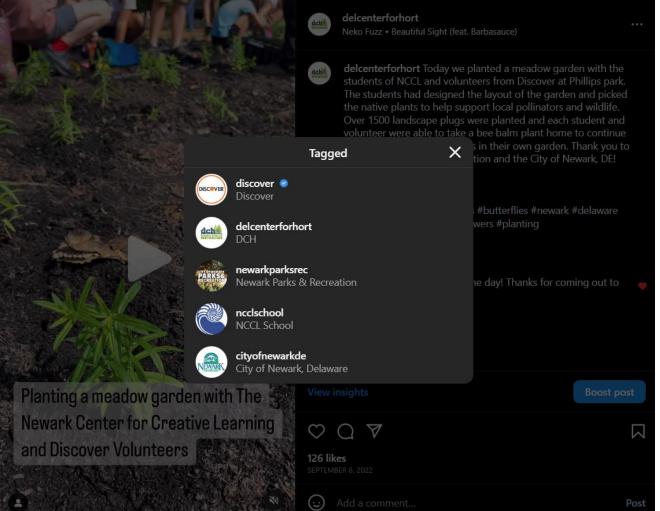




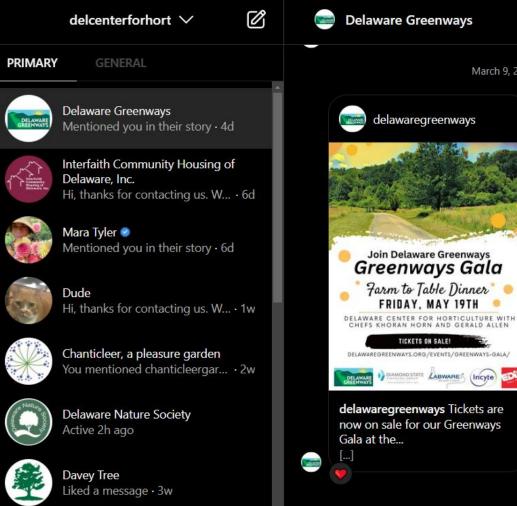












March 9, 2023 12:43





Understanding a Multi-Generational Consumer Market

Generational cohorts consume information similarly,
 but still need specific styles of communication

Advertising

- Utilizing print, radio and television more strategically
- Focusing on specific placement and style of creative for specific audiences
- Hyper-targeting audience demographics in advertising based on both demo and industry data combined with our audience purchase patterns
- Rise in direct mail print as an effective novelty







Organic

- Email
 - Strategic timing of messaging
 - Segmentation of audiences
 - A/B Testing
- Knowing which medium is most effective for what message
 - Creating thumb-stopping content
- Post-pandemic increase of digital awareness and collateral for stakeholders
- Staying trendy and relevant while maintaining brand and tone
- Concise and direct copy
- TRANSPARENCY
 - Transparency is critical in today's communication landscape
 - Lighthearted, behind the scenes content
 - "Face to Face" direct communication from team members









DCH: climate and social justice.









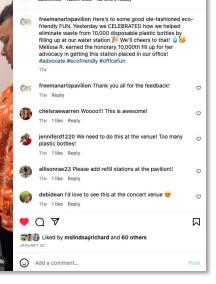


Environmental Awareness: Understanding

- Eco-Initiative
- Programming for ALL
 - Diversity in genre, artists and artist messages
 - 37% of performances at Freeman Arts Pavilion in 2023 are FREE to the public
- Meeting people where they are
 - Hosting off-site performances with area Boys & Girls Clubs in Sussex County,
 Georgetown Public Library, West Side New Beginnings in Rehoboth, DE
- Authenticity in Efforts
 - Internal education- ensuring your team understands the WHY
 - ADEI Learning
 - Environmental Impact
- Progress vs. Perfection







freemanartspavilion



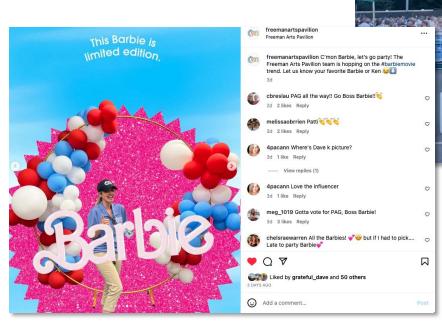


Market Awareness

 Understanding who your overall audience is, and defining your future audiences based on environmental information regarding consumer behavior

Communication Mediums

- Emerging social media platforms
 - Knowing what makes sense for your organization
- Text Messaging
- Changes in current mediums
 - The rise of VIDEO
- Resurgence in novelty of mail





00:01/00:07

Making "dance like nobody is watching"

a priority

TikTok